

Public Health Semi-Annual Report July 2024



Public Health Saved Your Life Today

RiverStone Health Public Health seeks to serve you. We have aligned our structure to create efficiency in operations. See our new structure represented in the organization chart below.

RiverStone Health leadership guiding these efforts:

Eric Owen, VP

Public Health and Clinical Services
eric.owe@riverstonehealth.org

Kristen Bonner, Sr. Director

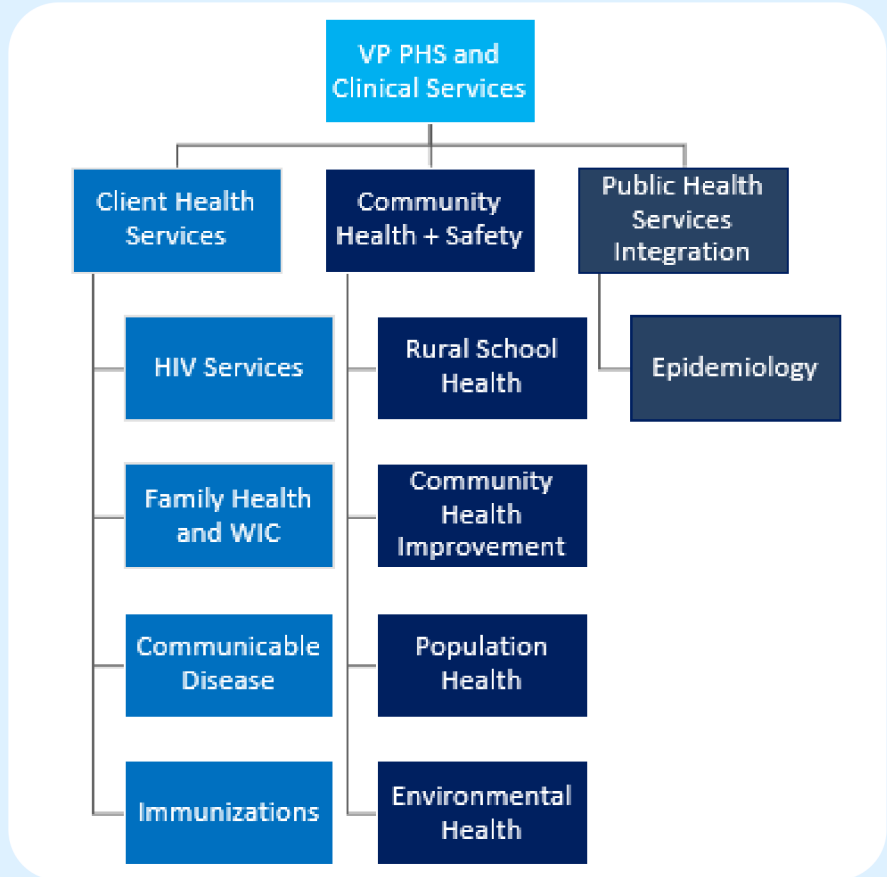
Client Health Services/Public Health Nursing
kristen.bon@riverstonehealth.org

Melissa Henderson, Sr. Director

Community Health and Safety
melissa.hen@riverstonehealth.org

Heather Fink Stambaugh, Director

Public Health Services Integration
heather.fin@riverstonehealth.org



In 2024, Public Health Services implemented customer satisfaction surveys across each service area. Check out our results!

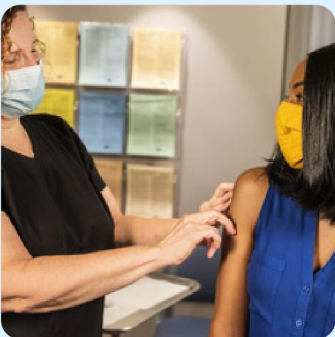
% of Survey Respondents Who Agreed or Strongly Agreed Regarding Their Public Health Customer Experience	Quarter 1 n = 129	Quarter 2 n = 196
I was treated with dignity and respect	99.2%	99.0%
The staff with whom I interacted was knowledgeable	99.2%	99.0%
I am satisfied with the services I received from a staff member of PHS	99.2%	98.5%

Public Health Services FY24 Impact at a Glance



WIC & Family Health Services

- Nearly 600 families received home visits and individualized care plans
- Nearly 3,000 WIC participants in Yellowstone, Stillwater, Musselshell, and Carbon counties received nutrition education and benefits
- 16,000+ referrals for community resources
- Forensic interviews for more than 150 children who were victims of abuse provided by trained Child Advocacy Center staff



Communicable Diseases & Immunizations

- More than 6,000 immunizations provided
- 82 distinct reportable disease types managed, including case investigations and education



HIV Prevention

- More than 180 people living with HIV supported through case management
- HIV prevention staff provided case management, testing, and education to prevent the spread of HIV and Hepatitis C in the community year round
- Provided Narcan training to community organizations and residents throughout Yellowstone County

Meeting emerging needs of Yellowstone County residents through new initiatives

- Childhood lead poisoning prevention
- Level Up Yellowstone, a coalition focused on preventing risky behaviors among Yellowstone County youth
- Substance misuse prevention focused on alcohol, cannabis, kava, and kratom



Public Health Services FY24 Impact at a Glance



Health Promotion Services

- Supported 1,200+ students across 5 county schools in FY 2024 through:
 - Student Health Services
 - Health Education
 - Staff Training
 - Immunization Coordination
 - Vision Screening



- 1,300 youth received tobacco prevention education
- 525 community members trained in Question, Persuade, Refer (QPR)
- Nearly 900 safety locks for firearms distributed to prevent suicide
- 279 women received cancer screening financial assistance
- 120 women received cancer screening navigation support
- 600 students joined National Walk, Bike, and Roll to School Day
- The Healthy By Design Coalition, a partnership with Billings Clinic and Intermountain Health - St. Vincent Regional Hospital, celebrated its 1th annual Gardeners' Market and more. Visit hbdc.org to learn more.



Environmental Health Services

Protected the public through inspections for:

- 1,600 food operators
- 199 body art licenses
- 230 pools and spas
- 69 public accommodations
- 285 septic permits
- 95 events, including the Air Show and MontanaFair



“The Invisible Shield” - A PBS Documentary

Interested in exploring more about the history and impact of public health? Want to learn how public health has impacted life expectancy and contributed to a healthier society overall? Check out the four part documentary called “The Invisible Shield” broadcast on PBS. You can find information on the series here: <https://watch.montanapbs.org/show/the-invisible-shield/>