



Public Health Semi-Annual Report January 2025



We Are YOUR Public Health Department

RiverStone Health, Public Health seeks to serve you. Our values guide us in our service to our community. One of those values is: "We are a trusted resource, offering expertise and quality service."

We are trusted...

An example: Seeking information to better understand the issues during this legislative session? Whether it is information on the impacts of Medicaid expansion renewal or insight into the legality and distribution of synthetic designer drugs, we are a trusted source of health data and information. If you are looking for the facts on a topic, don't hesitate to reach out. You can email publichealth@riverstonehealth.org, call 406.247.3305, or contact one of our public health leaders.

To find or track a bill, you can visit: <https://bills.legmt.gov/>

We are experts...

An example: Our immunization team has 48 years of combined experience!

The Centers for Disease Control and Prevention (CDC) recommends several adult and childhood immunizations. Our immunization team can offer free and low-cost vaccinations to children who are not insured or underinsured with support from the CDC's *Vaccines for Children* program.



Childhood and adult vaccines available include:

- Diphtheria, Tetanus, and Pertussis (DTaP) and TDaP
- Polio
- Hib
- Measles, mumps and rubella (MMR)
- Varicella (chickenpox)
- Prevnar 20
- Rotavirus
- Hepatitis A
- Chikungunya
- Hepatitis B
- HPV
- Meningitis
- Influenza
- COVID-19
- RSV
- Shingles
- Tuberculosis (TB) skin test
- Titers for: Hepatitis B, Varicella, Measles, Mumps, and Rubella

We offer travel vaccines!

- Japanese Encephalitis
- Rabies (pre-exposure)
- Tick-Borne Encephalitis
- Typhoid
- Yellow fever
- Cholera

Visit <https://riverstonehealth.org/preventing-disease/immunizations/> to make an appointment online, find outreach clinics, request immunization records or check hours of operation. Call 406.247.3382 with questions.

We offer quality...

An example: Introducing new, evidence-based programming, Welcome Baby

Welcome Baby offers free community or home visiting to all families in Yellowstone County after the birth of their newborn—regardless of income. Parents are connected with a home visiting community health worker who serves as a resource for the family.

Services include:

- Safe sleep education
- Mental health support
- Care navigation
- Resource referral
- Feeding education
- Development screening and tools
- Childcare resource support



Program Goals:

- Support families with newborns during a critical transition in their lives.
- Promote positive childhood experiences.
- Build Yellowstone County's capacity to connect families with newborns to a system of support in partnership with area organizations, including Family Tree Nurturing Center, Billings Clinic, and Young Families Early Head Start.

Visit <https://riverstonehealth.org/healthy-families/welcome-baby/> or call 406.247.3305

We seek to continue to provide trusted quality expertise to our community members. Throughout 2024, we asked you what you think of our service...

RSH Public Health Services Customer Satisfaction Survey Results 2024 Percent that "Strongly Agree" or "Agree" with Statements (Percent Agreement)					
Statements	Quarter 1 N=129	Quarter 2 N=196	Quarter 3 N=196	Quarter 4 N=246	2024 Year Average N=767
I was treated with dignity and respect	99.2	99.0	98.5	100	99.2
The staff with whom I interacted was knowledgeable	99.2	99.0	98.5	100	99.2
I am satisfied with the services I received from a staff member of public health services	99.2	98.5	98.5	100	99.1

Thank you for your responses.

Questions? Call 406-247-3305 or email PublicHealth@riverstonehealth.org